





OVERNIGHT EMERGENCY WARMING CENTER

The 2020-21 Season *by the numbers*

50
INDIVIDUALS SERVED

8  **41** 
WOMEN MEN

EIGHT OVER
65+

7 
VETERANS

On April 7, 2021 the Code Blue Overnight Emergency Warming Center closed its doors for the season after its sixth consecutive year of operations. Thanks to COVID-19, it was a season like no other. Capacity was cut in half to accommodate for social distancing, and new health and safety procedures were put in place to ensure the safety of our guests, staff, and volunteers.

Even with all of the challenges we faced, Ann's Heart was able to fulfil our mission of *providing a place of welcome and human services* - thanks to our incredible donors, volunteers, staff, and community partners.

As in years past, guests were provided with a safe place to sleep, food, supplies, and access to shower and laundry facilities. New this year was the addition of on-site case management services, provided in partnership with fellow nonprofit Open Hearth Inc.


By working with Chester County services, several non-profit partners, and ensuring guests could access case management at the Code Blue Center, our ability to move individuals forward into longer-term shelter, permanent housing, or mental health/rehabilitation facilities was vastly improved.

Because of you - our donors, supporters, volunteers, staff, and community - we were able to provide safe, warm space for anyone who walked through our doors.

OPEN FOR A TOTAL OF
20 WEEKS

142 DAYS OF
CODE BLUE
CENTER
CONSECUTIVE OPERATION

OPEN FOR
24 HOURS
OR
MORE
ON FIFTEEN OCCASSIONS

18 
HOUSED
IN APARTMENTS OR LONG-
TERM SHELTER PROGRAMS